

# Memo

To: LodeStar Users  
From: LodeStar Technical Support  
Date: December 1, 2008  
Re: **LodeStar Version 10.4 Update**

Version changes detailed on NEXT PAGE → → → → → → → → → → → → → → → →

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**NOTE:** Please pass this memo to anyone in your agency who needs this update information.

**WARNING:** IF YOU ARE NOT CURRENTLY RUNNING LODESTAR VERSION 10.3 or higher (AS INDICATED AT THE TOP OF THE LODESTAR SCREEN), PLEASE CALL LODESTAR TECHNICAL SUPPORT AT (707) 895-2510 BEFORE PROCEEDING.

**IMPORTANT:** LODESTAR IS NOW UPDATED VIA INTERNET. THE NEW VERSION IS DOWNLOADED AFTER YOU TRANSMIT DATA. AS ALWAYS, MAKE SURE ANY OTHER USERS ARE OUT OF LODESTAR DURING THIS PROCESS.

## To Download and Install This Update

- When you transmit your data, LodeStar will automatically check to see if there is a new version of LodeStar available. If so, when your transmission is complete, you will receive a message saying "There is a new version of Lodestar available, would you like to download?"
- Click Yes. Lodestar will download the new version and install it automatically. When the update is complete you will see the new version listed in the upper toolbar.
- If you receive an error message, click Cancel, open your LodeStar Updater icon and run the update from there. If you have any problems with this please call our technical support line at 707-895-2510
- As always, please do not hesitate to call our technical support line if you have *any* questions.

**IMPORTANT:** For network users of LodeStar: If the LodeStar program resides on your local hard drive you must first update one computer which has internet access, then use the Updater icon on **EACH** computer that runs LodeStar on the network to update each computer. If the program resides on the network drive, you only need to update **ONCE** from any LodeStar computer.

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## **What's New in This Version...**

- 1. You can now be reminded in the Follow ups Due Report to create a new list of report cards due and CL-8 for Cal-Learn clients when the current report card list is finished. Previously you were only reminded to do the first CL-8 for each client.**
- 2. When you need to completely delete a duplicate client, the screen will now clear as soon as you enter the new code that our tech support people will give you.**
- 3. New safeguards have been put in place to make sure you don't accidentally give the same code to different Case Managers or erroneously change the name or code of a Case Manager.**

**LodeStar version 10.4 also corrects several small bugs. The problems being corrected are as follows (our thanks again to all who drew our attention to them!)**

1. Fixed a bug that caused problems when entering twins in the Additional Child Matrix.
2. Fixed a bug that made the Setup screen in Utilities blank out in development mode.
3. Changed the spacing on page 2 of the Intake, and page 3 of the Follow-Up, which could cause it to fail to print on some printers.
4. Corrects the problem that made some clients show up on an old Case Manager for the Follow-ups Due Reports.
5. Widened certain columns of the Caseload Analysis to enable very large numbers to show correctly.
6. Fixed the bug that caused previous FFP match figures to disappear.
7. Various other minor behind the scenes bugs were found and squashed.

**As always, feel free to call us with any questions, comments or problems at:  
(707) 895-2510.**

**Happy Holidays from all of us!**