

Memo

To: LodeStar Users
From: LodeStar Technical Support
Date: June 10, 2008
Re: LodeStar Version 10.3 Update

Version changes detailed on NEXT PAGE → → → → → → → → → → → → → → → →

NOTE: Please pass this memo to anyone in your agency who needs this update information.

WARNING: IF YOU ARE NOT CURRENTLY RUNNING LODESTAR VERSION 10.2 or higher (AS INDICATED AT THE TOP OF THE LODESTAR SCREEN), PLEASE CALL LODESTAR TECHNICAL SUPPORT AT (707) 895-2510 BEFORE PROCEEDING.

IMPORTANT: LODESTAR IS NOW UPDATED VIA INTERNET. THE NEW VERSION IS DOWNLOADED AFTER YOU TRANSMIT DATA. AS ALWAYS, MAKE SURE ANY OTHER USERS ARE OUT OF LODESTAR DURING THIS PROCESS.

To Download and Install This Update

- When you transmit your data, LodeStar will automatically check to see if there is a new version of LodeStar available. If so, when your transmission is complete, you will receive a message saying "There is a new version of Lodestar available, would you like to download?"
- Click Yes. Lodestar will download the new version and install it automatically. When the update is complete you will see the new version listed in the upper toolbar.
- If you receive an error message, click Cancel, open your LodeStar Updater icon and run the update from there. If you have any problems with this please call our technical support line at 707-895-2510
- As always, please do not hesitate to call our technical support line if you have *any* questions.

IMPORTANT: For network users of LodeStar: If the LodeStar program resides on your local hard drive you must first update one computer which has internet access, then use the Updater icon on **EACH** computer that runs LodeStar on the network to update each computer. If the program resides on the network drive, you only need to update **ONCE** from any LodeStar computer.

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What's New In This Version...

The **Caseload Analysis** now disregards any Change Case Manager exits (77) in the starting and ending caseload counts. We have added columns for **Total Client Counts** which should equal the counts in your Months of Service report when both reports are run for a single month. You may now choose to preview or print a **Detail Listing** for the Caseload Analysis organized by Beginning, During, Ending and Waitlist counts, each sorted by Case Manager. The **Detail Listing** is likely to be very long, so it will automatically preview the detail portion after printing the summary report, so that you can review the number of pages and decide if you want to print them all. The **Caseload Analysis** has also been reorganized to follow a more logical progression. Starting Caseload Counts are now the first three columns and the Ending Counts are the last three columns.

afTE	Starting Caseload Counts			Reporting Period Status Change							Total Client Counts			Ending Caseload Counts				
	AFLP	CL	Total	AFLP			Cal-Learn				AFLP	CL	Total	AFLP	CL	Total		
				Active*	Exit	Change CM	Active*	Def**	Exmpt	Intra Xfer							Inel	Change CM
	5	25	30	4	-1		3				-8		9	28	37	8	20	28
	14	16	30		-2	-4						-8	14	16	30	12	16	28
	12	12	24	1	-1	1					-3	3	13	12	25	13	12	25
	6	24	30		-2		7				-6		6	31	37	4	25	29

LodeStar version 10.3 corrects several small bugs. The problems being corrected are as follows (our thanks again to all who drew our attention to them!)

1. A few people have still found printing issues with a few printers on a report or notice. We think we have now found and fixed all of these, but if you find any more please let us know ASAP!
2. Two rare errors related to transmissions were fixed – the G_Agency error and false “new version” message.
3. Change Case Manager (reason 77) is no longer allowed as the reason when there is a change of funding source. (It was never correct to use that reason, but LodeStar did not previously prevent it.)
4. Various other behind the scenes bugs were found and squashed.

As always, feel free to call us with any questions, comments or problems at:
(707) 895-2510.

Happy summer from all of us!