

Memo

To: LodeStar Users
From: LodeStar Technical Support
Date: August 7, 2007
Re: **LodeStar Version 10.2 Update**

Version changes detailed on NEXT PAGE → → → → → → → → → → → → → → → →

NOTE: Please pass this memo to anyone in your agency who needs this update information.

WARNING: IF YOU ARE NOT CURRENTLY RUNNING LODESTAR VERSION 9.4 or higher (AS INDICATED AT THE TOP OF THE LODESTAR SCREEN), PLEASE CALL LODESTAR TECHNICAL SUPPORT AT (707) 895-2510 BEFORE PROCEEDING.

IMPORTANT: LODESTAR IS NOW UPDATED VIA INTERNET. THE NEW VERSION IS DOWNLOADED AFTER YOU TRANSMIT DATA. AS ALWAYS, MAKE SURE ANY OTHER USERS ARE OUT OF LODESTAR DURING THIS PROCESS.

To Download and Install This Update

- When you transmit your data, LodeStar will automatically check to see if there is a new version of LodeStar available. If so, when your transmission is complete, you will receive a message saying "There is a new version of Lodestar available, would you like to download?"
- Click Yes. Lodestar will download the new version and install it automatically. When the update is complete you will see the new version listed in the upper toolbar.
- If you receive an error message, click Cancel, open your LodeStar Updater icon and run the update from there. If you have any problems with this please call our technical support line at 707-895-2510
- As always, please do not hesitate to call our technical support line if you have *any* questions.

IMPORTANT: For network users of LodeStar: If the LodeStar program resides on your local hard drive you must first update one computer which has internet access, then use the Updater icon on **EACH** computer that runs LodeStar on the network to update each computer. If the program resides on the network drive, you only need to update **ONCE** from any LodeStar computer.

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What's New In This Version...

LodeStar version 10.2 corrects a few small bugs. The problems being corrected are as follows (our thanks again to all who drew our attention to them!)

1. Printing Issues – Depending on what type of printer you are using, LodeStar sometimes had trouble printing certain forms and reports. We think we have found and fixed all of these, but if you find any more please let us know ASAP!
2. Manual Medi-Cal factor – For the very few agencies still doing Medi-Cal factors Manually instead of the Automated way, we have fixed the input problems that were showing up.
3. Various other behind the scenes bugs were found and squashed.

**As always, feel free to call us with any questions, comments or problems at:
(707) 895-2510.**

Happy summer from all of us!